

Complete revocation instructions

1. Right of revocation

You have the right to revoke this contract within fourteen days without giving any reason.

The revocation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, have taken or has taken possession of the goods.

To exercise your right of revocation, you must send us

steirischer herbst festival gmbh
Sackstraße 17
8010 Graz, Austria

Fax:
+43 316 823 007 77

Call:
+43 316 823 007

Email:
info [at] steirischerherbst.at

a clear statement (e.g. a letter sent by mail or email) about your decision to revoke this contract. You can use the enclosed sample revocation form for this purpose, but it is not mandatory.

In order to comply with the revocation period, it is sufficient to send the notification of the exercise of the right of revocation before the expiry of the revocation period.

2. Consequences of the revocation

If you revoke this contract, all payments that we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), will be refunded to you immediately and at the latest within fourteen days from the day on which we received the notification of your revocation of this contract. We will use the same means of payment for this repayment that you used for the original transaction, unless you have expressly agreed otherwise; under no circumstances will you be charged for this repayment.

We may refuse to refund you until such time as we have received the goods or until you have provided proof that you have returned the goods, whichever is the earliest.

You must return or hand over the goods to us immediately at the latest within fourteen days from the day on which you notify us of the revocation of this contract.

The deadline is met if you return the goods before the expiry of the fourteen-day period.

You are responsible for the direct costs of returning the goods.

You only have to pay for any loss in value of the goods should this loss in value be due to the handling of the goods which was not necessary for the inspection of the quality, characteristics and functioning of the goods.

Revocation Form

(If you want to revoke the contract, please fill out this form and return it to us)

^(*) Delete as applicable

To
steirischer herbst festival gmbh
Sackstraße 17
8010 Graz, Austria

Fax: +43 316 823 007 77

Email: shop [at] steirischerherbst.at

I/we ^(*) hereby revoke the contract concluded by me/us ^(*) for the purchase of the following goods ^(*) / the provision of the following service ^(*)

.....
.....
.....

Ordered on ^(*) / received on ^(*)

Name of the customer(s)

Name of the customer(s)

.....
.....

.....
Signature of the customer(s) (only in case of written notification on paper)

Date